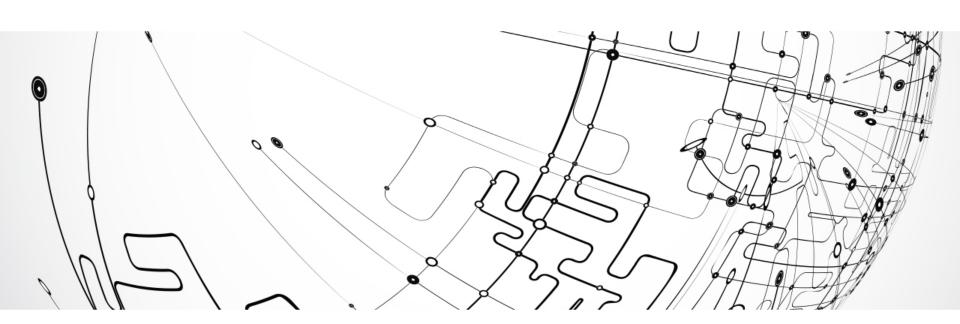
SEPA: Infrastructures and impacts on business

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SEPA Migration (1/2)

Issues:

- SCT-SDD: XML format and volumes of transactions
- SDD: "first" / "recurrent" mismanagement
- SDD: generic fulfilment of reason codes rejection
- SDD CORE: timeframe execution for cash management (4 days for RID / 8 weeks for SDD, etc)
- SDD B2B charge backs: to be managed out of procedure in case of technical or operational problems

Impacts:

- Manual management (non STP) of exceptions
- Disruptions to customers (e.g. lacking or duplicated charges of bills, insurance premius, etc)

Under evaluation

• EU Wide interoperability (e.g. character set, routing tables, SEDA)

SEPA Migration (2/2)

- Future Benefits
 - Full STP (Collection, Processing, Reconciliation)
 - Market: EU wide rules and reachibility
 - Liquidity management improvement
- Expectations
 - Faster payments
 - e-Mandate and collection services
 - Savings and competition's growth
- Beyond
 - P2P
 - Referring payment Value Data
 - SEPA Standard for non EU Payments
 - Niche products 2016 migration

CSM towards to the future

- CSM: ACH current and actual scope SCT SDD SEDA
- Intermediation: settlement services / treasury, treatment of customized formats for customer bank, connectivity
- Creditor's Bank for medium large enterprises
- Innovative payments: Mybank, Instant Payments
- SEDA value added services
- e-Identity

Focus on SEDA

- Initial Issues:
 - Players readness
 - CM interoperability
- State of the art:
 - Stabilization of the service
 - Revision of interoperability
 - Remuneration start
- Future VAS
 - Management fees collection debtor's bank
 - Reconciliations of commissions' charges for companies
 - Revocation of non-active mandates